



NEWS RELEASE

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FOR IMMEDIATE RELEASE

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Overstock.com to expand lease and add jobs at Evergreen customer care call center at Satsop Business Park

ELMA, WASH. – Only three months after the grand opening of the Evergreen Customer Care Call Center at the Satsop Business Park, the Port of Grays Harbor Commission approved a lease amendment to double Overstock.com’s footprint to include the entire 43,000 square foot Flex Tech Building.

Overstock will begin construction improvements immediately, and hope to be operational within their expanded footprint by October 1. The Evergreen Customer Care Call Center expects to hire up to an additional 150 new employees, some of which may be seasonal as they prepare for the busy holiday season. Overstock will again look to fill positions by tapping into the labor pool of the surrounding five-county region including Grays Harbor, Thurston, Lewis, Mason and Pacific.

“We are extremely excited for Overstock’s expansion at the Park and the additional jobs it will bring to the region,” announced Commission President Jack Thompson.

“Overstock has been a wonderful partner for the Satsop Business Park and Grays Harbor as a whole. We are confident they will be able to add more local, quality employees to their team here in Washington.”

“Our Elma-based associates are performing well and providing excellent customer care, and the response from the community has been everything we could have hoped for thus far,” said Overstock.com Senior Vice President Carter Lee. “As a result, we’ve moved up plans to expand our Evergreen Customer Care center, and are looking forward to finding more amazing associates from the community to join our Overstock family.”

Overstock.com is a pure-play online retailer founded in 1999 and headquartered in Salt Lake City, Utah, focusing on home furnishings and décor while offering a wide array of products in other categories. The e-commerce pioneer saw nearly \$2 billion in sales in 2015, and was ranked 29th in Internet Retailer's annual top 500 list of US e-commerce retailers.

Satsop Business Park, a facility of the Port of Grays Harbor, is less than 2 hours southwest of Seattle and 2 hours north of Portland. Located in scenic Grays Harbor County in Elma, Washington, the 1,800 acre mixed-use business and industrial park is approximately 30 minutes from Olympia and the I-5 Corridor. Boasting much of the only Class A office space in Coastal Washington, the business park offers a wide variety of commercial office space from Olympic Mountain view single office suites to full turnkey buildings. With over 500,000 square feet in available warehousing and manufacturing space, the Satsop Business Park is the premier place to do business on the Coast.



Just three months after the grand opening of their Evergreen Customer Care Call Center on the second floor of the Flex-Tech building at the Satsop Business Park, Overstock.com will be expanding their footprint to include the entire building and hiring up to an additional 150 employees.